

IMPROVING THE QUALITY OF CARE THROUGH THE INTERNATIONAL COMPARISON

Tuesday 24 July 2018, Palazzo Cavalli Franchetti Venezia

Welcome address

Luca Coletto - Councillor for health and socio-health planning - Veneto Region

Moderators

Dr. Josep Figueras – Director, European Observatory on Health Systems and Policies - Bruxelles

Dr. Domenico Mantoan - General Director, Department for Health and Social - Veneto Region

Panelists

Dr. Fabrizio Carinci- Senior Expert on Health Information for Policy, National Agency for Regional Health Services (AGENAS)

Prof. Reinhard Busse - Director of the Summer School/ Professor and Director of the Department of Health Care Management, Technische Universität Berlin/ Co-Director, European Observatory on Health Systems and Policies

Dr. Maria Chiara Corti – Director, Regional Epidemiological Services and Registers Department - Azienda Zero, Veneto Region

Prof. Niek Klazinga - Co-Director of the Summer School/ Head of the OECD Health Care Quality Indicator Programme/ Professor of Social Medicine, Academic Medical Centre, University of Amsterdam

Dr. Antonio Maritati - Director of the Health Committee and Social & Health Relations Organization Unit - Veneto Region

Prof. Elias Mossialos - Professor and Director of the Department of Health Policy, London School of Economics and Political Science/ Co-Director, European Observatory on Health Systems and Policies

Prof. Sabina Nuti - Professor of Management, Sant'Anna School of Advanced Studies, Pisa

Dr. Giovanni Pavesi - General Director of the Local Health Unit 8 Berica, Veneto Region

Dr. Kyriakoula Petropulacos – General Director, Care of the Person, Health and Welfare Department, Emilia-Romagna Region

Dr. Josef Probst - Director General, Main Association of Austrian Social Security Institutions

Dr. Philippe Roux - Head of Unit, DG Santé, European Commission, Luxembourg

Dr. Francesco Zambon- Coordinator, EU/PCR Policy and Governance for Health and Well-being, World Health Organization

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15:00- 15:30	Registration and Coffee
15:30- 15:45	<p>Welcome and opening</p> <ul style="list-style-type: none"> • <i>Luca Coletto</i> • <i>Reinhard Busse</i>
15:45- 17:15	<p>Expert Panel - I</p> <p>The Quality of Health Care in an international perspective: Comparing levels of performance, policy uses.</p> <p>Introductory Presentations</p> <ul style="list-style-type: none"> • <i>Benchmarking Quality of Care across the OECD countries</i> <i>Niek Klazinga</i> • <i>Benchmarking Quality of Care across the Italian Regions</i> <i>Sabina Nuti</i> <p>Expert Panel Debate</p> <ul style="list-style-type: none"> • <i>Reinhard Busse</i> • <i>Maria Chiara Corti</i> • <i>Fabrizio Carinci</i> • <i>Sabina Nuti</i> • <i>Niek Klazinga</i> • <i>Philippe Roux</i>
17:15- 17:45	Coffee Break
17:45- 19:00	<p>Expert Panel - II</p> <p>The Quality of Health Care in an international perspective: Comparing policies and learning from best practice</p> <p>Introductory Presentation</p> <ul style="list-style-type: none"> • <i>Quality of care: trends and best practices</i> <i>Reinhard Busse</i> <p>Expert Panel Debate</p> <ul style="list-style-type: none"> • <i>Reinhard Busse</i> • <i>Niek Klazinga</i> • <i>Elias Mossialos</i> • <i>Giovanni Pavesi</i> • <i>Kyriakoula Petropulacos</i> • <i>Josep Probst</i>
19:00- 19:30	<p>Closure and Observatory's 20th anniversary</p> <ul style="list-style-type: none"> • <i>Domenico Mantoan</i> • <i>Josep Figueras</i> • <i>Reinhard Busse</i> • <i>Elias Mossialos</i> • <i>Francesco Zambon</i>

**After closing remarks, an appetizer is offered to all participants
Simultaneous translation will be guaranteed**