



C.O.T. coordinates
and monitors the
transitions

«CENTRALE OPERATIVA TERRITORIALE»

Centrale Operativa del Territorio h24

- Health care's personalized project
- Clinical pathways (PDTA)
- Integrated Information System
- Electronic Health Record

DOMICILE

- Family medicine
- Home Care
- Palliative Care
- Specialist Care

RESIDENTIAL STRUCTURES

Institutionalization

HOSPITAL

- Hub&Spoke Model
- Integrated clinical networks (es. emergency network)

Admittance and discharge protected

INTERMEDIATE SHELTER

- «Ospedale di Comunità»
- URT
- Hospice

Temporary shelter



C.O.T. is the «Continuity of Care Provider»

who can activate it?

Community Health
District and Hospital
staff

Professionals of
intermediate shelters
and residential
facilities

family members of
protected and critic
patients

General Practitioners
– Pediatricians

Social workers
and municipal
professionals





MacroActivities of «Continuity of Care Providers»

COT:

1

- collects, orders, decodes the need

2 - 3

- activates the most appropriate system resources
- and, if necessary, contributes to the **planning** and **programming** of interventions

4

- **programs** and **plans** the activities, activating the "subject / resources" of the care network for the implementation of integrated processes and their standardization in **PDTA**

5

- **Protects patients tracing** and **monitoring** the transitions from one place of care to another, or from one clinical-care level to another



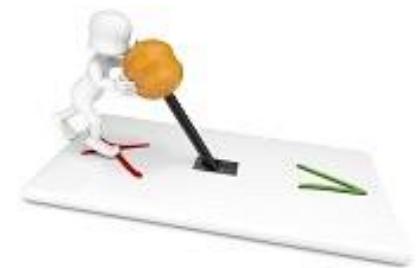
A.U.R. is the **ONLY** tool
to **monitoring**
the
Association Forms
(practice)
of
Primary Care





Training

- Lever of change -



A training **redesigned considering the changes related to organization, management and planning.**

Strategic Elements:

- ✓ Working in **TEAM**
- ✓ Working within an **ORGANIZED SYSTEM** (not GP single)
- ✓ Working for **HEALTH GOALS**
- ✓ Working on **CARE PLANS**

*Successful TRAINING is designed on **HEALTH GOALS**, focused on **MULTIPROFESSIONAL**, implemented on **PRACTICE***



Investing on Primary Care represents an advantage in quality service and cost effectiveness for Patients and Community, contributing to a good manage of the Health System.

